



Foresteers Holiday Club

January 2026

Foresteers Terms and Conditions aim to present a fair sustainable structure to all. We aim to provide the highest quality sessions for all our customers, as is our need to secure the regular employment to secure the best session leaders and venues available.

We are committed to the safety of all persons who attend our sessions and to deliver the highest standard of service.

Participating in a Foresteers session is entirely at your own risk without any proven negligence, breach of duty of care or lack of due diligence by Foresteers.

Payment Methods:

Payment is accepted by bank transfer, child tax credits and voucher schemes, cash or cheque. All sessions must be paid for before attendance.

Confirmation of place

Your place will only be confirmed on full payment. An acknowledgment will be sent with payment details however booking confirmation will only be sent when payment is received

Refunds/cancellation of classes

Foresteers has the right to cancel sessions without refund in exceptional circumstances (eg. extreme weather, sickness). Should a session be cancelled, you will be notified as soon as possible via our Facebook page, by email, by mobile text or by phone.

A catch-up session will be offered at an alternative time.

When you have made payment your place is secured and all fees are non-refundable. However, you are welcome to offer your place to a friend as a gift. Please inform Rohan so that the register can be amended at foresteers@gmail.com

Holidays and sickness policy:

Regrettably we cannot offer discounts or refunds to cover your booked holidays due to the need to ensure continuity of service.

Illness

Parents are asked to keep their child at home if they have a serious infection and to inform the setting as to the nature of the infection so that other parents can be alerted.

Please keep your child at home if he/she:

- Has a fever or has had one in the previous 24 hours
- Has had an upset stomach or diarrhoea in the previous 48 hours
- Has heavy nasal discharge
- Has discharging eyes

Has symptoms of a possible communicable diseases such as:

- Measles
- Chicken pox
- German measles
- Whooping cough
- Impetigo
- Scarlet fever
- Hand, foot and mouth disease
- Norovirus
- Covid symptoms or a positive test

We cannot offer a refund for a lesson missed due to illness.

You would need to inform us on this number: 07485785962

Commitment to Equal Opportunities:

Foresteers have a commitment to ensure that the equipment and activities are of value and worth to everyone regardless of race, culture, language, gender, age, experience, religion, background, ability or disability.

Data Protection

The information on this form contains personal data.

Foresteers will record, process and keep your personal information secure in accordance with the Data Protection Act 1998. Information will not be passed onto a third party unless you have opted in during the booking process.

Videos, photographs and confidentiality

We love taking pictures or videos of your children during the session. We share these on social media, if you do not want this to happen please ensure you have completed the permissions on your booking form correctly.

Protection of property

Please note that property brought in is the responsibility of the child and Foresteers cannot take any responsibility for the safeguarding of these items.

Health & Safety and Hygiene Policies:

Foresteers follows rigorous ground checks of the venue and its own equipment to ensure that they are clean and safe. Daily Risk Assessments are conducted.

Changes to Terms and Conditions

Foresteers from time to time updates these T&Cs. It will inform you of changes through regular channels of communication and you have 14 days to opt out of accepting changes in writing. Failure to do so will entitle Foresteers to treat this agreement with you as being updated with the changes.

Foresteers Outdoor Preschool reserve the right to refuse admittance to any child from any family who are not following the Government guidelines in a pandemic situation. This refusal to admit a child may happen in person at the gate, and the period of non-admittance will be confirmed in writing within 24 hours of a verbal refusal. Refusal to admit a child to a chargeable session does not mean that session will not be charged for.

If you have any questions about these terms and conditions, please contact team@foresteers.co.uk

**This policy was adopted
on**
1st January 2026

**Signed on behalf of the
preschool**
Hayley Smith

Date for review
December 2026